

# SMB OVERCOMES RANSOMWARE WITH ZERO DATA LOSS

## CLIENT

Large Manufacturing Firm with Global Operations

### KEY METRICS



**0%**  
Data Loss



**<4 HRS**  
Recovery Time



**24/7**  
SOC Protection

## THE CHALLENGE



Asophisticatedransomware attack bypassed the client's basic antivirus defenses and began encrypting files after business hours.



The attack threatened to halt all business operations and cause catastrophic data loss, which would have been devastating for the small business.



Lacking 24/7 coverage, the attack would have gone unnoticed until the next business day, by which time it would have been too late to prevent widespread damage.

## THE SOLUTION



TheSMB's Managed Service Provider (MSP) had proactively deployed Vijilan's ThreatRemediate service, which includes 24/7 monitoring by Vijilan's expert SOC.



Vijilan's SOC detected the ransomware attack in its earliest stages and immediately performed active containment, isolating the affected endpoint.



The SOC team then fully remediated the threat and worked with the MSP to restore the few affected files, ensuring a complete recovery in under four hours.



*We came in Tuesday morning to an alert that we had been saved from a ransomware attack overnight. Our MSP and Vijilan stopped it before we even knew it was happening. They didn't just save our data; they saved our business.*



Owner, Small BusinessClient

## THE VIJILAN DIFFERENCE



### 24/7 Expert SOC

Our continuous monitoring is critical for stopping after-hours attacks that would otherwise devastate an SMB.



### Active Remediation

We don't just send an alert; our SOC takes direct action to contain and eliminate threats, which is the key to preventing data loss and minimizing damage.



### Empowering the Partner

Our model allows MSPs to deliver enterprise-grade security that is affordable and effective for their SMB clients.

